Understanding Your Utility Bill

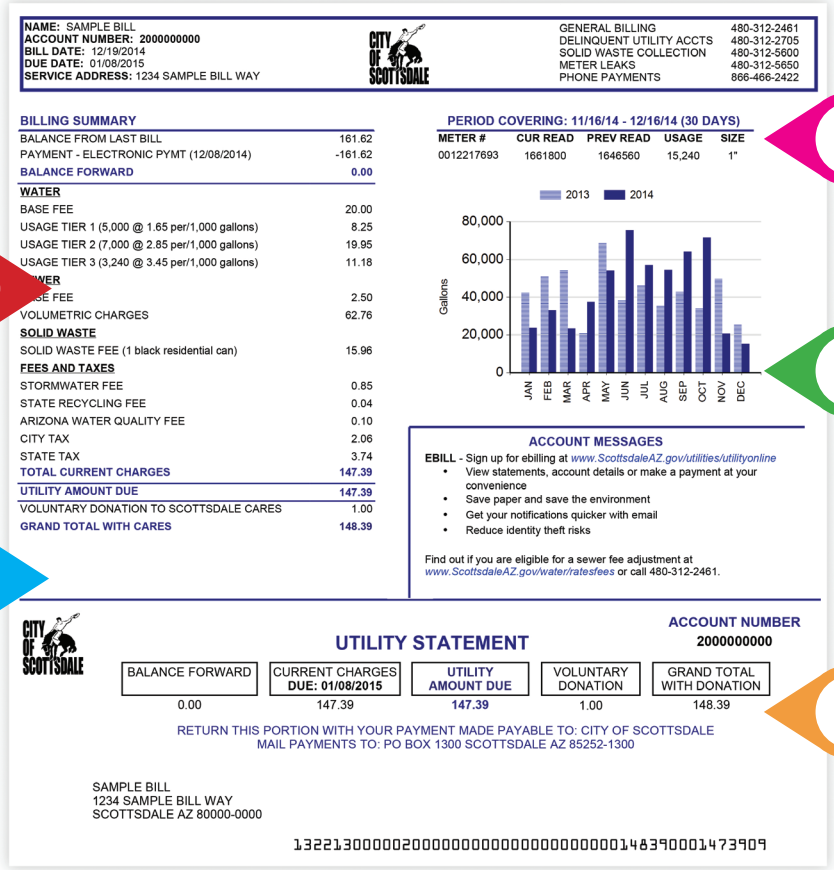
Your Charges

This section breaks down the charges, taxes and fees for the current statement period. Scottsdale provides customers water, sewer and solid waste service, all of which may be included in your bill.

An explanation of these charges and Scottsdale's tiered rate structure appears on the back of your utility bill. Additional information is available at ScottsdaleAZ.gov/Utilities.

Scottsdale Cares

Voluntary donation program giving customers the opportunity to contribute $1 to charity with each utility payment.



NAME: SAMPLE BILL
ACCOUNT NUMBER: 2000000000
BILL DATE: 12/19/2014
DUE DATE: 01/08/2015
SERVICE ADDRESS: 1234 SAMPLE BILL WAY

GENERAL BILLING	480-312-2461
DELINQUENT UTILITY ACCTS	480-312-2705
SOLID WASTE COLLECTION	480-312-5600
METER LEAKS	480-312-5650
PHONE PAYMENTS	866-466-2422

BILLING SUMMARY

BALANCE FROM LAST BILL	161.62
PAYMENT - ELECTRONIC PYMT (12/08/2014)	-161.62
BALANCE FORWARD	0.00
WATER	
BASE FEE	20.00
USAGE TIER 1 (5,000 @ 1.65 per/1,000 gallons)	8.25
USAGE TIER 2 (7,000 @ 2.85 per/1,000 gallons)	19.95
USAGE TIER 3 (3,240 @ 3.45 per/1,000 gallons)	11.18
SEWER	
BASE FEE	2.50
VOLUMETRIC CHARGES	62.76
SOLID WASTE	
SOLID WASTE FEE (1 black residential can)	15.96
FEES AND TAXES	
STORMWATER FEE	0.85
STATE RECYCLING FEE	0.04
ARIZONA WATER QUALITY FEE	0.10
CITY TAX	2.06
STATE TAX	3.74
TOTAL CURRENT CHARGES	147.39
UTILITY AMOUNT DUE	147.39
VOLUNTARY DONATION TO SCOTTSDALE CARES	1.00
GRAND TOTAL WITH CARES	148.39

PERIOD COVERING: 11/16/14 - 12/16/14 (30 DAYS)

METER #	CUR READ	PREV READ	USAGE	SIZE
0012217693	1661800	1646560	15,240	1"

ACCOUNT MESSAGES

EBILL - Sign up for ebilling at www.ScottsdaleAZ.gov/utilities/utilityonline
- View statements, account details or make a payment at your convenience
- Save paper and save the environment
- Get your notifications quicker with email
- Reduce identity theft risks

Find out if you are eligible for a sewer fee adjustment at www.ScottsdaleAZ.gov/water/ratesfees or call 480-312-2461.

UTILITY STATEMENT

ACCOUNT NUMBER 2000000000

BALANCE FORWARD	CURRENT CHARGES DUE: 01/08/2015	UTILITY AMOUNT DUE	VOLUNTARY DONATION	GRAND TOTAL WITH DONATION
0.00	147.39	147.39	1.00	148.39

RETURN THIS PORTION WITH YOUR PAYMENT MADE PAYABLE TO: CITY OF SCOTTSDALE
MAIL PAYMENTS TO: PO BOX 1300 SCOTTSDALE AZ 85252-1300

SAMPLE BILL
1234 SAMPLE BILL WAY
SCOTTSDALE AZ 80000-0000

13221300000200000000000000000000014839000147390 9

Your Meter

PERIOD COVERING
Service period for current charges.

METER NUMBER
Customer's unique meter identification number.

PREVIOUS METER READ
Reading obtained from previous meter reading.

CURRENT METER READ
Most recent reading obtained from the meter.

METER SIZE
Size of the meter attached to the city water line. Sewer and water base fees are determined by the size of the meter.

USAGE
The amount of water used during the period covered. This amount is determined by subtracting the previous meter reading from the current meter reading.

Usage History

Graphic depiction of your water consumption this year compared to your previous year's consumption. Customers who sign up for digital billing can also access multiple years of historical usage data online. Visit ScottsdaleAZ.gov/Utilities to sign up.

Your Statement

BALANCE FORWARD
The amount due from your previous bill.

CURRENT CHARGES
Charges from your current billing summary.

UTILITY AMOUNT DUE
Balance forward plus current charges. This balance is due right away (not when your current bill is due).

VOLUNTARY DONATION
$1.00 optional donation to Scottsdale Cares.

GRAND TOTAL WITH DONATION
Total amount due if adding a voluntary donation.

CITY OF SCOTTSDALE

Utility Billing:
480-312-2461 | www.ScottsdaleAZ.gov